



Strategic Planning

July 2014

A fully-integrated
recovery care
continuum.

To provide a safe place
for individuals to sober
and receive assistance
appropriate to their
individual needs.

Vision &

Mission

Information, screening, assessment and referral support through comprehensive case management and peer support with the goal of long-term recovery.

- * Safety
- * Quality
- * Reliability
- * Innovation
- * Collaboration
- * Pro-action
- * Resourcefulness
- * Compassion
- * Effectiveness
- * Efficiency
- * Professionalism

Service Model &

Values

Masters of collaboration
offering individualized care.

Strategic Role

1. Provide a safe place for publicly intoxicated individuals to sober up
2. Optimize utilization of the center
3. Offer access to treatment for individuals with a substance use disorder appropriate to their unique needs
4. Provide appropriate access to recovery support services
5. Advocate for policy and resources that support the needs of individuals obtaining and sustaining their recovery
6. Document and report performance

Goals

Provide a safe place for publicly intoxicated individuals to sober up

- * Objective 1.1 Introduce a culture of trust and safety
- * Objective 1.2 Screen all incoming clients for medical instability
- * Objective 1.3 Monitor client vitals throughout sobering experience
- * Objective 1.4 Engage with clients to establish rapport and determine individual needs
- * Objective 1.5 Offer resources appropriate to their expressed needs

Optimize utilization of the center

- * Objective 2.1 Expand services to other law enforcement agencies
- * Objective 2.2 Explore extension of services to emergency rooms and Emergency Medical Services diversions
- * Objective 2.3 Examine implementing a community outreach van service
- * Objective 2.4 Establish working relationships with homeless service providers

Offer access to treatment for individuals with a substance use disorder appropriate to their unique needs

- * Objective 3.1 Provide individual counseling and assessment
- * Objective 3.2 Identify and connect client with appropriate community resources
- * Objective 3.3 Engage in a “warm hand-off” for the client being referred to the community resource (“Warm hand-off” defined as contact the resource, make sure the space is available, provide transportation to the resource, immediate follow-up making sure the client reached the community resource)
- * Objective 3.4 Add or purchase detox services as appropriate
- * Objective 3.5 Maintain contact with the client throughout their treatment episode
- * Objective 3.6 Facilitate the transition of the client to the next level of care
- * Objective 3.7 Ensure the client is connected with a sobering center recovery support specialist

Provide appropriate access to recovery support services

- * Objective 4.1 Establish a coaching relationship with the client
- * Objective 4.2 Assist the client in developing a wellness plan
- * Objective 4.3 Support the client in developing a healthy social network in their community
- * Objective 4.4 Follow-up with the client via phone and in person
- * Objective 4.5 Assist client in acquiring needed resources
- * Objective 4.6 Attend recovery functions with the client as requested
- * Objective 4.7 Document and report on client progress

Advocate for policy and resources that support the needs of individuals obtaining and sustaining their recovery

- 5.1 Demonstrate the need for additional resources
 - * Objective 5.1A Assess and report on the unique needs of the target population
- 5.2 Educate public officials and their staff on sobering center service model and outcomes
- 5.3 Educate the community at large to build public understanding and support of sobering center mission
- 5.4 Expand funding resources
 - * Objective 5.4A Identify potential funding sources
 - * Objective 5.4B Develop and submit funding requests

Document and report performance

○ 6.1 Establish performance objectives

- * Objective 6.1A Develop and monitor outcome objectives
- * Objective 6.1B Develop and monitor process objectives

○ 6.2 Define measures of success

- diversions
- referrals
- collaborations
- number of clients participating in recovery support services
- number clients successfully completing Personal Addiction Recovery Team program
- decrease admission and readmission to criminal justice system for clients with a mental health diagnosis (1115 waiver) and/or substance use disorder

○ 6.3 Conduct and report performance outcomes annually

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